

Registering a New User Account in MyGinnieMae

MYGINNIEMAE QUICK REFERENCE CARD

This QRC demonstrates how to log into MyGinnieMae.

COMPLETING THE REGISTRATION FORM

Users will receive an email inviting them to register in MyGinnieMae with the subject line “Welcome to MyGinnieMae Registration”.

1. Select the link in the email to access the form

NOTE: REGISTRATION LINK IS ONLY ACTIVE FOR 24 HOURS.

2. Fill out the **Additional Information** on the New User Registration Form:

- Work Phone Number
- Mobile Phone Number (optional)
- Title
- Password
- Confirm Password
- RSA Token Serial Number (if applicable)

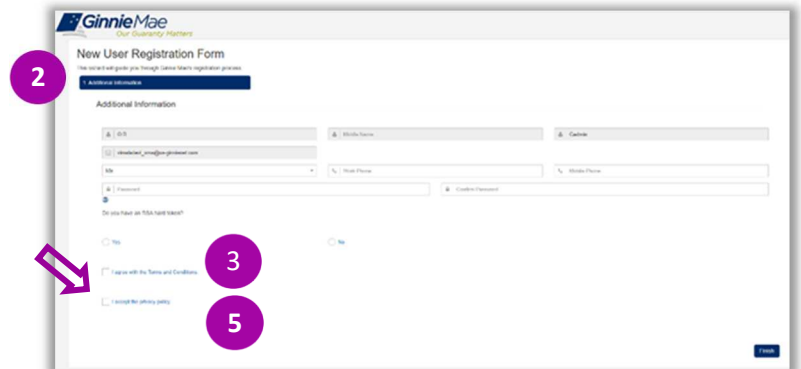
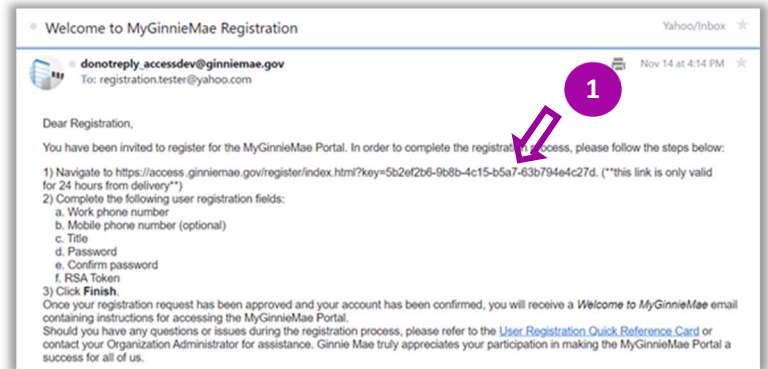
3. Select either the hyperlink that says “**I agree with the Terms and Conditions**” or check the box next to it.

4. A pop-up box will appear and display **Ginnie Mae’s Rules of Behavior**. Review the text, scroll to the bottom, and select **Yes (Agree)** to accept the Rules of Behavior.

The “I agree with the Terms and Conditions” checkbox is now checked on the New User Registration Form.

5. Select either the hyperlink that says, “**I accept the privacy policy**” or the check box next to it (See QRC Step 3 image).

6. A pop-up box will appear and display a link to the Ginnie Mae Privacy Policy. Select the link, review the text and select **Yes** to accept the privacy policy.



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The "I accept the privacy policy" checkbox is now checked on the New User Registration Form.

7. Select **Finish**.

GinnieMae
Our Guaranty Matters

New User Registration Form

This wizard will guide you through Ginnie Mae's registration process.

1. Additional Information

Additional Information

O.R. Middle Name Gadmin

ogm787@yahoo.com

Mx (333)333-3333 Mobile Phone

Do you have an RSA hard token?

Yes No

I agree with the Terms and Conditions.

I accept the privacy policy.

Previous **Finish**

The registration request is complete and awaiting approval.

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Registration waiting for Approval

You may close this window and once your request is approved, you will get notified.

Once the request has been approved, a **Welcome Email** will be sent to the email address provided and MyGinnieMae can be accessed using the Username (email address) and Password.

Tue 5/5/2020 9:57 AM

DoNotReply@access.dev.ginniemae.gov

Welcome to the MyGinnieMae Portal!

Dear New, User,

Welcome to the MyGinnieMae Portal! Your registration and access request has been approved, your account has been confirmed, and you are now able to login to the MyGinnieMae Portal. You will receive another notification when your Functional Role(s) has been confirmed.

Logging into the MyGinnieMae Portal

- 1) Navigate to <https://my.ginniemae.gov/>
- 2) Select the Login link on the MyGinnieMae landing page.
- 3) Enter your email address based Username and Password, then select Finish.

Registering for the Oracle Mobile Authenticator

- 1) Navigate to [Mobile Authenticator Instructions](#)

For assistance contact Ginnie Mae Customer Support at 1-833-GNMA HELP / 1-833-466-2435 or ginniemae1@bnymellon.com.